



"PCS means Providing Customer Satisfaction" SM



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Process Control Services, Inc. is an ISO 9000 Certified and ISO/IEC 17025 Accredited third party maintenance organization. Founded in 1983, PCS began strictly as a field service organization in the process control industry. As our business grew and expanded in the market, we started an in-house depot repair facility. This not only met the needs of our field service customers, but also offered other companies a place to send their non-functioning instrument and electronic equipment for faster repair turnaround than anywhere else.

Over more than 2 decades, PCS has made great strides in the process control industry. We have established ourselves as a reliable, efficient, cost-effective alternative to the high priced OEM vendors. Our number one goal is customer satisfaction.

What can we do for you?

Through our customized system service agreements, we work with our customers to maintain the best maintenance schedule possible for their systems. In addition to preventive and demand maintenance, PCS provides system start-up, training, and installation services.

Our extensive parts inventory allows us to provide module exchanges and refurbished parts to our customers without charging excessive prices. All products receive a one-year unconditional warranty and meet or exceed OEM standards. At PCS, we strive for a 10 day turnaround on all repairs.

Some of the equipment that PCS supports includes the Foxboro® Spectrum and I/A Series® product line, Fisher® Provox Series 10 and 20, Bailey Controls Infi/Net90, Westinghouse® WDPF and the Honeywell® TDC 2000 and 3000 product lines.

Technical Assistant Center (TAC) type telephone hardware support is available during normal working hours to all customers at no charge. After hours, hardware and software telephone support is available under contract.